



Refund Policy

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AssetsFX has implemented a highly sophisticated system for the detection of any signals that might suggest a customer is engaging in such illegal activities. This system keeps a record of and verifies all client identification materials, and tracks and maintains detailed records of all transactions.

AssetsFX dedicates its keen attention to tracking suspicious and significant transaction activities, and reports such activities along with comprehensive information to the relevant law enforcement bodies.

To maintain the integrity of reporting systems and to safeguard businesses, the legislative framework provides legal protection to the providers of such information.

A key step to preventing and discouraging money laundering using our platforms is the fact that AssetsFX does not accept cash deposits. AssetsFX has the right to refuse to process a transfer at any stage where it believes the transfer to be connected in any way to money laundering or criminal activity. AssetsFX cannot inform customers that they have been reported for suspicious activity.

Refund timeframes 1-4 working hours.